

Calvert County EMS Advisory Council
Wednesday, October 20, 2021 at 7:00 pm
In person at CALS and virtual via Zoom

- I. Call to Order
- II. Pledge of Allegiance
- III. Approval of Minutes
- IV. Guests – none
- V. American Red Cross – not present
- VI. Calvert County Health Department – not present
- VII. Calvert County Sheriff's Office – not present
- VIII. MSP Barrack U – not present
- IX. MSP Aviation – will start carrying blood products. Adam will call back with contact name for MSP Barrack U.
- X. Old Business

- a. MOU Task Force – MOU was signed and committee will be setting up times to meet quarterly

Meeting with Stephanie Cleveland at CHMH regarding standardizing hospital communication “true communication”. Laid out structure. Heather to receive all QA complaints from EMS and hospital and she will then take care of it.

Reroute policy will be sent out to all chiefs by Kenny Miller once it is completed.

CHMH EMS room will be restored to providers. The vending machine is fine where it is and will remain in the EMS room. Standing order – copies for PCR reports – providers are not allowed behind counters. If you need copies made of PCR reports, ask a nurse to make a copy. They are planning on putting a copier in the EMS room soon.

Reminder – no one is to help themselves to any food when visiting the ER. One of the doctors discussed putting in snacks and/or drinks for EMS providers at his expense in the EMS room. If this is done, we need to make sure we do not abuse the privilege.

Attitudes with EMS providers and nurses – let Heather Howes know right away so that she can contact Stephanie Cleveland and nip any issues in the bud. Everyone should always conduct themselves professionally. Heather Howes will be our single point of contact. Disciplinary issues are handled at volunteer or paid levels.

EMS providers may not help with cleaning beds and getting the ER rooms ready for the next patient. It's the hospital's rules due to COVID.

Doctors and nurses who would like to do ride alongs – they are more than welcome to – they can reach out to Heather Howes and she can coordinate. They can also reach out to EMS 20 or volunteer chiefs. EMS 20 has 24 hour leadership so it is a single source contact and easier to coordinate.

EMD Protocol 33 and 37 regarding responses to nursing homes, urgent care centers and medical facilities. Downgrades manpower component because doctors and nurses will be able to circumvent the extra manpower. Hopefully takes the risk of additional traffic response out of the equation.

Request review “subject not alert”.

Lift assist – possible checklist – refusal forms are the checklist A trained EMS provider should be on all lift assist calls to protect us due to liability. Dr. Glenn talked to Dr. Chizmar and there have been several very bad responses – EMS skipped over glaring health issues. If you lift a person, they ARE a patient. There has to be good documentation from EMS providers. Our job is taking care of people.

Email Heather Howes on frequent flyers and lift assist calls so she can get the patient the proper assistance. Be patient because it can take a couple of months.

Chuck made the recommendation that an EMS trained person should go on all lift assists in order to do an EMS report. He will put it out to Chief’s Council.

The important thing is that we take care of people. We don’t want to miss people who truly are sick.

Chief’s Council discussed trying to get a county-wide QA person to do QA full time. If not a volunteer, then possibly Calvert County to hire one. They hope to have QA done each day and in that way handle any issues that may come up on an immediate basis. They will be able to see trending throughout the county, rather than at each station. We need to be on top of trends so that we may respond as quickly as possible. The question was asked who would present this to the Commissioners? It was suggested EMS Council should. Jim Richardson stated the QA for County position to be funded in fiscal year 2023.

XI. New Business

- a. Company 1 – picking up backboards. Has already picked up and will be going later this week.

- b. QI – Company 4 – Stanis gave report
- c. QI – Company 1 – gave report
- d. QI – Company 3 – gave report

XII. Open Discussion

Need training on Helo requests.

Stanis Inscoe does 12 lead classes at Company 4 – contact her if you are interested.

States Attorney has done documentation classes in the past – Heather will reach out to the current States Attorney and see if she can get this for us again. We need to improve our documentation as Heather is pulling 20-30 reports for subpoena requests per week. Most all assault, MVA and MVA with ETOH are pulled for court.

Members who miss three or more EMS Advisory meetings may be dropped. The Secretary has not been here for three consecutive meetings. Motion to remove and seconded. New secretary motion was made and seconded. Paula Bailey voted in as new Secretary.

Company 1 – Trunk or Treat Friday October 29

Company 2 – nothing

Company 3 – No backboards – will do PG and MedStar this week

Company 4 – nothing

Company 5 – nothing

Company 6 – Trunk or Treat October 31. 10-11 months for ambulance turnover. Still in initial phases with apparatus committee.

Company 7 – Open house Saturday, October 23. Boo-thru with movies and food vendors Friday, October 29

Company 10 – defer – meeting has been long enough

Medical Director – Heather Howes has albuterol power point presentation. Nine (9) people have done train the trainer. Will be pleased if folks would invite him to their station training sessions. If you have people trained, then let Dr. Glenn know so he can get the supplies to the station as there was no need to pass them out until people were trained.

Company 6 will be training tomorrow evening on albuterol.

CHMC – parking lot paving/resealing – drivers need to pay attention. Chad Lankford will only be representing when Stephanie Cleveland cannot attend the meeting.

Calvert Emergency Communications – not present

Dr. Chizree and Dr. Glenn are working on an ALS cadaver lab event. At this time there is no room for EMT-B's. Dr. Chizree may possibly get another

training for next Spring. It's high school biology all over, just real people rather than frogs.

Calvert County EMS Coordinator – Flu shots – let departments know she has flu shots so that she can coordinate flu shots for each station. Also, if anyone is interested in the COVID booster, please go through the Health Department website, halfway down the page.

Citizen Reps – Nothing

Chiefs Council Chair – voted to change life expectancy of ambulances from eight (8) years and 120,000 miles to four (4) years and 100,000 miles. Review goes to fire commission for approval.

Medic chase units are on a three (3) year replacement.

Changing dispatch – ALS “2-call” type for subjects not alert, trouble breathing.

People are falling off attendance of EMS Advisory.

MIEMSS rep – Distributed triage protocol with medical director. Safely transfer patient who qualifies and address issues with increased travel times. Sent out to Al Jeffries, Jim Richardson, Kenny Miller and Heather Howes. They said they are not considering this at this time but may review at a later date.

QA/QI officer training program – we are upgrading elements and hope to have something in the next 30 days. More to come.

Career EMS – Review reroute policy – put out triggers on First Watch (a new software program) trying to identify hospital wait times to prevent reroute.

Upcoming holiday – any volunteers doing food for career and volunteer departments and cooking, please let Kenny Miller know as he would like to help cook.

Motion to adjourn 20:38